

INSTRUCTIONAL SUPPORT SERVICES

Cypress College offers library instructional support services to its students to help them develop information literacy skills, including research strategies, citation techniques, and critical thinking. These services are aimed at enhancing students' academic success and preparing them for lifelong learning. The college's library provides a range of resources, including online tutorials, workshops, and one-on-one consultations with trained librarians. Through these services, students can learn how to navigate the library's extensive collection of print and digital materials, as well as gain valuable skills that will benefit them in their future academic and professional endeavors.

The following list identifies Instructional Support Services available at Cypress college:

1. Business and Computer Information Systems Lab
2. English as a Second Language
3. English Success Center
4. Individual and Group Tutoring Services
5. Library Learning Resource Center
6. Math Learning Center
7. Second Floor Instructional Support Services
8. Supplemental Instruction (SI) Services

Click from the above menu for more information about each service.

Library In-Person Hours

Monday–Thursday 9 a.m. –5 p.m.
Closed Fridays, Weekends, & Holidays

Library Online Hours

Monday–Thursday 7:30 a.m. –9 p.m.
Friday 7:30 a.m. – 1 p.m.
Closed Weekends & Holidays

Contact Us

Phone: (714) 484-7125
Text: (657) 214-4639
Email: librarian@cypresscollege.libanswers.com
FAQs: <https://cypresscollege.libanswers.com>
Chat: <https://cypresscollege.libguides.com>

Librarian Zoom Appointments:

<https://cypresscollege.libcal.com/appointments>
FAQs: <https://cypresscollege.libanswers.com>

Business and Computer Information Systems Lab: The Business and Computer Information Systems Lab is equipped with computers with a wide range of business application software. The Business and Computer Information Systems Lab (B-202) is available for business students who are concurrently enrolled in courses that require the use of the lab for enhancing and developing business skills. Please refer to the *Class Schedule* for hours of operation.

Normal Hours of Operation

Monday - Thursday	9 a.m. - 9 p.m.
Friday	9 a.m. - 1 p.m.

English as a Second Language Program: Cypress College offers transfer-level and degree-applicable courses for advanced foreign language learners of English. In fact, all courses in the ESL sequence have some form of transferability:

- **ESL 110 C**, the highest-level ESL course, is a transfer-level composition course that fulfills Written Communication transfer and degree requirements for the UC, CSU, and Cypress College. It is fully equivalent to ENG 100 C. ESL 110 C fulfills IGETC 1A, CSU A2, and the Cypress College Native degree A1 requirements.
- **ESL 109 C** and **ESL 108 C** fulfill the CSU C2 and Cypress College Native C2 degree Humanities requirement.
- **ESL 107 C**, **ESL 106 C**, and **ESL 105 C** all have CSU elective transferability.

The core courses integrate multiple language skills and U.S. culture and focus on preparing students for college-level reading and writing assignments and exams. Individualized lab assignments further build language skills. In addition, the ESL program offers elective courses for additional skill-building in grammar, reading, listening, speaking, and pronunciation. Finally, the Cypress College ESL Department is the first in the state to offer Guided Pathways ESL Milestone certificates which recognize the advanced language competency and success of ESL students to complete ESL coursework and prerequisite courses in their educational pathways.

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Cypress College has an excellent credit ESL program that has been recognized statewide for its success. More information about credit ESL can be found on the following pages:

ESL Catalog page (<https://catalog.nocccd.edu/cypress-college/degrees-certificates/english-second-language-esl/>)
ESL Department Website (<https://www.cypresscollege.edu/academics/divisions-special-programs/language-arts/english-as-a-second-language/esl-department/>)
ESL Guided Placement (<https://www.cypresscollege.edu/admissions-records/assessment/esl-assessment-center/>)

The English Success Center (ESC) LRC-126: The English Success Center (ESC) provides students with free learning opportunities designed to improve academic reading and writing skills. The ESC Center is staffed by trained tutors as well as Cypress College faculty. The ESC offers

directed learning activities (DLAs), faculty-led workshops, and informal learning groups. Additionally, students may use ESC computers to work on their course assignments. Limited drop in English and ESL tutoring is available.

For more hours of operation and additional information please contact us at:

CONTACT US

(714) 484-7322

Library & Learning Resource Center, 1st Floor, Room 130
 englishsuccesscenter@cypresscollege.edu

Website

The English Success Center (<https://www.cypresscollege.edu/academics/divisions-special-programs/librarylrc/library-learning-resource-center/learning-resource-center/english-success-center/>)

Individual and Group Tutoring: The Tutoring Center is available in the LRC at no cost to CC students. To schedule an appointment with a tutor choose from the following options:

- Call (714) 484-7183,
- LRC Chat (<https://www.cypresscollege.edu/academics/divisions-special-programs/librarylrc/library/>)
- Visit in Person
- Email: llrc@cypresscollege.edu

Normal hours of operation vary depending on tutor availability. Free online tutoring is also available for up to seven hours per semester. For access, click the LRC online tutoring link on the College's home page.

Tutors Are Available

Monday - Thursday	9:00 a.m. - 7:00 p.m.
Friday	Online Only
Saturday, Sunday and Holidays	Closed

Visit our website at: <https://www.cypresscollege.edu/academics/divisions-special-programs/librarylrc/library/>

First Floor Academic Support

Learning Resource Center (LRC)

The **Learning Resource Center** offers students access to a computer lab where they may access the Internet, software applications (Microsoft Office) and course-specific software and materials assigned by their instructors. Students may also use a broad variety of academic support materials placed in the LRC by instructors. Some assistance using computers and applications is provided. Electrical power, data and wireless connectivity is also available for students with personal laptop computers. The L/LRC has laptops available for students to checkout.

Math Learning Center (MLC) Room 127: The MLC provides students assistance in solving problems and in understanding concepts in mathematics and some math-based science concepts. Resources include an array of math textbooks, calculators, math solutions manuals and computer applications. Students receive free tutorial assistance with DLAs, eDLAs, group tutoring and workshops from math faculty or peer tutors on a first-come, first-served basis. For more information call (714) 484-7151 or mathlearningcenter@cypresscollege.edu.

CONTACT US

(714) 484-7151

L/LRC, 1st Floor

mathlearningcenter@cypresscollege.edu
 (MathLearningCenter@CypressCollege.edu)

Website

Math Learning Center (<https://www.cypresscollege.edu/academics/divisions-special-programs/librarylrc/library-learning-resource-center/learning-resource-center/mathematics-learning-center/>)

Library Website: www.cypresscollege.edu/library (<https://www.cypresscollege.edu/academics/divisions-special-programs/librarylrc/library/>)

Note: Remote access to the library catalog is available through the website. Remote access to the databases or the text-a-librarian service is available to currently enrolled Cypress College students. Please see a librarian or the website for assistance. Please see website for additional information.

The Library maintains a collection of approximately 68,000 books, periodical subscriptions, CDs and DVDs. Databases provide access to selected full-text newspaper, magazine, e-books and journal articles. Students have access to computers, copiers, printers, the Internet, the library catalog, and databases within the library building. The library has laptops available for students to check out.

Library Cards: A current student picture ID card serves as a Cypress College library card. Students must have a current Cypress College ID card in order to check out materials or look at reserve/textbook materials. The library has a textbook collection that can be used for two days or within the library.

Group Study Rooms: Eight group study rooms are available. Reservations are made on a first-come, first-serve basis for current students at Cypress.

In-Person & Virtual chat with a Librarian: Chat via the Library Homepage or visit during open hours

Visit the L/LRC: Need a quiet place to study? Need to utilize a computer/printing?

Email & Text-a-Librarian: (657) 214-4639 and/or librarian@cypresscollege.libanswers.com

Library Materials: Check out materials from the library's general collection using your Cypress College ID.

Laptops & Hotspots: Available on the 1st floor of the LRC while supplies last.

Textbooks: Available for 2-hour in library use.

Calculators: Available on the 2nd floor of the LRC while supplies last

24/7 Access to Databases: Access databases using your Student ID# and password

Online Research Guides: Research help at your fingertips

The **Supplemental Instruction (SI) Program** provides opportunities for students to voluntarily participate in activity-based study group sessions for difficult classes. Typically, these sessions are held immediately after the class and it is recommended that students wishing to utilize this program should keep their schedules free at those times. For additional information, students should contact their instructor. These study groups are organized and facilitated by trained **SI Leaders** who are students who have successfully completed the classes in which **SI** is being offered. **SI** utilizes active learning strategies and group tutoring to help students understand, learn and remember difficult concepts from the curriculum.

Students who participate in **SI** study sessions report increased understanding of concepts and improved study and test-taking skills. Data shows that those students who participate will earn a half to a full grade higher than those who do not participate.

For more information about **SI**, call (714) 484-7323.