

# STUDENT SUPPORT SERVICES

At NOCE (North Orange Continuing Education), we are dedicated to providing comprehensive Student Support Services to ensure that each and every student has the tools, resources, and guidance they need to succeed in their educational journey. We understand that returning to education or pursuing further studies can come with unique challenges. That's why our Student Support Services are designed to address the diverse needs of our students and help them overcome any obstacles they may face along the way. Our team of dedicated professionals is committed to providing a supportive and nurturing environment where you can thrive.

At NOCE, we believe in your potential and are committed to your success. Our Student Support Services are designed to empower you, provide guidance, and help you overcome challenges along your educational journey. Discover the support available to you and let us be your partner in achieving your goals at NOCE.

- Adult College and Career Transitions (ACCT) Program
- CalWORKs
- Career Center/Planning
- Disability Support Services (DSS)
- Counseling and Student Services
- North Orange County Regional Consortium (NOCRC)
- Scholarship Information
- Student Resources

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## Adult College and Career Transitions (ACCT) Program

ACCT is designed for students planning to continue their education after receiving their High School Diploma Program, English as a Second Language Program Certificate, or Career Technical Education Program Certificate. The intent of ACCT is to give students special support through workshops, tours, one-on-one assistance and encouragement while enrolled at NOCE.

## CalWORKs

The CalWORKs Program is designed for students who are receiving AFDC/Welfare. CalWORKs students are assigned a CalWORKs Counselor who provides the guidance and support needed to meet both their academic goals and the requirements mandated by their county social worker. A team approach is used to advocate for student rights. For more information contact:

- Cypress College CalWORKs at (714) 484-7237
- Fullerton College CalWORKs at (714) 992-7101

## Career Center/Planning

Educational planning services are available through the Counseling and Student Services Department to students currently enrolled in:

- Basic Skills
- U.S. Citizenship
- Disability Support Services (DSS)
- English as a Second Language (ESL)
- High School Diploma Program (HSDP)

- Parenting
- Short-term Vocational/Career Technical Education (CTE)

## Counseling and Student Services

Counseling and Student Services enhances student access to the California Community Colleges and promotes and sustains the efforts of students to be successful in their educational endeavors. The goals of the Counseling and Student Services Department is to ensure that students complete necessary coursework, persist to the next academic term, and achieve educational objectives through the assistance of the following student-direct core services:

- **Orientation**  
Prior to registration, the orientation is designed to introduce students to North Orange Continuing Education, program requirements, student support services, and success tips.
- **Assessment**  
The purpose of the assessment process is to provide information regarding basic skill levels and activities necessary for a successful academic experience.
- **Counseling and Advisement**  
Counselors are available to discuss course offerings, career counseling, transfer counseling, and personal counseling (as it relates to a student's academic progress.) They can assist student's in identifying NOCE and community resources.
- **Educational Planning**  
Students are encouraged to see a counselor for help planning their courses prior to registration, identifying electives and program requirements, and track academic progress toward program completion. Counselors assist students in Basic Skills, Career Technical Education (CTE), English as a Second Language (ESL), and High School Diploma and with creating a student educational plan which shows courses and timeline for completing a program.

Counseling and Student Services provides support to students while completing their educational goals. In general, a student goal is defined as a diploma, certificate, employment or career advancement, English as a Second Language proficiency, or transfer to credit.

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## Disability Support Services (DSS)

Disability Support Services (DSS) offers a variety of services and accommodations for students who are enrolled in NOCE classes, and who have verified disabilities including: learning, intellectual, Autism-spectrum, hearing, visual, mobility, psychological, acquired brain injury, and other medical conditions. Accommodations and services are tailored to the student's individual needs in compliance with state and federal legislation. Students who have a verifiable disability qualify for support services. The services are designed to support students in reaching their academic or vocational goals. Reasonable accommodations are determined on an individual basis through consultation with a DSS counselor. Services and accommodations are based on the educational abilities and functional limitations unique to each student.

DSS offers a large variety of classes and programs for students with disabilities that provide students with a college experience, that focus on skills needed to live, work and navigate the community independently. Other programs include:

- DSS classes that promote academic and career readiness, independence, mobility, problem-solving skills, employment, and living independently in the community.
- Workforce and Inclusion Programs such as College to Career (C2C), Independent Vocational and Educational Support (IVES), Workability III (WAll), educational coaching, job development, and bus mobility training, providing support for inclusive classes, employment readiness, and job placement.
- Counseling and Student Services to support students with the transition from K-12 to college, educational and vocational goal setting, academic accommodation plans, materials in alternate formats, testing accommodations, and referrals to other campus and community resources.
- Support for Mental Health and Wellness such as counseling, small group instruction, peer mentoring, and referral to mental health providers through the Academics, Relationships, Independence, Self-Advocacy, Emotional Health (ARISE) instructional support and wellness hub.

Students and their families who are interested in DSS programs and services should apply to NOCE online at [noce.edu/dss](http://noce.edu/dss), and then call (714) 484-7057 to schedule an appointment with a DSS counselor. General hours of operation are Monday through Friday from 8 a.m. to 4:30 p.m.

## Scholarship Information

North Orange Continuing Education (NOCE) is committed to supporting students along their educational and career journeys. To affirm our dedication to student success, NOCE offers many scholarship opportunities in order to meet the diverse needs of our students and give them the necessary support to achieve their goals. The NOCE scholarship program celebrates all students and their efforts to reach their individual academic goals. Our scholarship program is designed to meet specific student needs and honor student achievement and leadership.

The NOCE scholarship program is a unified effort by instructors, leaders at the Admissions and Records Offices, counselors and administration to encourage and provide assistance throughout the application, review and remittance process. These scholarships vary in their fields, the requirements, and the award amount. Each scholarship has been made available through the generosity of individual donors, faculty and staff, and retired administrators.

For more information, please visit: [www.noce.edu/scholarships](http://www.noce.edu/scholarships).

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## Student Resources

- Academic Counseling
- Academic Tutoring and Learning Centers
- ARISE Lab
- Career Skills and Resource Lab
- CTE Book Loan Program
- Disability Support Services
- ESL Learning Centers
- Food Pantry
- Grads to Be
- Helping Hands Clothing Closet
- LGBTQIA+ Resources
- Rising Scholars Program

- Scholarships and Aid
- Student E-mail
- Student Technology Support Services
- Transition to College

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## Academic Counseling

Academic counselors help students get the most out of their education.

- Educational planning
- Support with transition to college and career
- Goal setting
- Referral to NOCE or community resources

In-person, virtual, or phone appointments are available at (714) 808-4682 or [noce.edu/counseling](http://noce.edu/counseling).

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## Academic Tutoring and Learning Centers

Tutoring in all academic subject areas; small group and one-on-one support. NOCE offers free academic tutoring through the Basic Skills Learning Center at Anaheim and Cypress. Students can visit for in-person support or schedule a session online.

For hours and details, visit [noce.edu/tutoring](http://noce.edu/tutoring).

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## ARISE Lab

Academics, Relationships, Independence, Self-advocacy, Emotional-health (ARISE) is a lab for educational support and wellness for neurodiverse learners. Open to all NOCE students. Visit [noce.edu/arise](http://noce.edu/arise).

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## Career Skills and Resource Lab

Career services: online job board, workshops, resume development, and interview skills, etc.

More info at [noce.edu/career-services](http://noce.edu/career-services).

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## CTE Book Loan Program

Career Technical Education (CTE) students can checkout books to utilize throughout the semester. Books will be loaned on a first-come, first-served basis. Contact the CTE Program anytime in the semester to inquire about the book loan process.

Contact (714) 808-4815 or [careers@noce.edu](mailto:careers@noce.edu).

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## Disability Support Services

Support for adult students with disabilities to transition, participate, and complete higher education.

Visit [noce.edu/disability-services](http://noce.edu/disability-services).

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## ESL Learning Centers

ESL Program students can get technology support, tutoring, and more at the ESL Learning Centers online or on campus.

For hours and instructor information, visit [noce.edu/ESL/LC](http://noce.edu/ESL/LC).

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## Food Pantry

Pathways of Hope and NOCE provide students with non-perishable food, fresh produce, and resource information at the Anaheim Campus Food Pantry. Weekly food distribution of pantry supplies, fresh items, day-to-day necessities, and resource information. Additional pantries also available at Cypress College and Fullerton College. Visit [noce.edu/foodpantry](http://noce.edu/foodpantry).

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## Grads to Be

Services for undocumented students include assistance with legal aid, mental health resources, and guidance for transitioning to college. More info at [noce.edu/grads2be](http://noce.edu/grads2be).

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## Helping Hands Clothing Closet

Graduating students can pick one interview outfit and one work-day outfit to prepare for the workplace. Visit [noce.edu/closet](http://noce.edu/closet).

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## LGBTQIA+ Resources

NOCE seeks to understand and support our LGBTQIA+ community. For more details and resources, visit [noce.edu/lgbtq](http://noce.edu/lgbtq).

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## Rising Scholars Program

This program provides support to our formerly incarcerated and justice-impacted students through education. More info at [noce.edu/rising-scholars](http://noce.edu/rising-scholars).

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## Scholarships and Aid

Scholarships and emergency aid are awarded annually; Book awards are awarded each semester. The NOCE Scholarship and Book Award Program is designed to meet student needs and honor student achievement and leadership. Scholarships assist with fees associated with books, access codes, instructional materials, or transition to credit college. Visit [noce.edu/scholarship-aid](http://noce.edu/scholarship-aid).

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## Student E-mail

All students have an NOCE e-mail to use for:

- Getting all school updates and news
- Logging into loaner laptops
- Communicating with teachers
- Connecting to campus WiFi
- Accessing computer labs
- and more...

Visit [noce.edu/student-email](http://noce.edu/student-email).

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## Student Technology Support Services

Provides technical assistance to students for laptop loan program, student e-mails, and campus WiFi. More info at [noce.edu/tech-support](http://noce.edu/tech-support).

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## Transition to College

Develop a plan and seek resources to successfully transfer to college or university. Visit [noce.edu/acct](http://noce.edu/acct).

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