

# AIRLINE CUSTOMER SERVICES ASSOCIATE IN SCIENCE DEGREE

Division: Career Technical Education

PROGRAM CODE: 1S14040

Financial Aid Eligible

The **Airline Customer Services Associate in Science Degree** provides students with a career path for attaining the communication skills, practical knowledge, and technical training necessary for pursuing a career as a reservations agent, gate agent, ticket agent, or customer services manager. Students completing this degree will develop an advanced understanding of the airline industry and the safety, security, and service requirements necessary to work in customer services for a major airline. To earn an Associate Degree students must complete: (1) all major course requirements with a grade of C or better; (2) Cypress College Native General Education requirements; California State University General Education Breadth requirements (CSU GE Breadth) or IGETC General Education requirements; (3) the social justice, equity, and sustainability and reading requirements; (4) any elective courses to complete a minimum of 60 units; and, (5) have a minimum GPA of 2.0. At least 50% of all major course work must be completed at Cypress College. Courses that fulfill major requirements for an Associate Degree at Cypress College might not be the same as those required for completing the major at a transfer institution offering a Baccalaureate Degree. For information on specific university requirements, please consult with your counselor, or visit the Transfer Center.

Code	Title	Units
<b>Required Courses (27 units):</b>		
ATC 101 C	Introduction to Travel Careers	3
ATC 102 C	Career Communication and Portfolio	3
ATC 174 C	Destin Americas and Europe	3
ATC 175 C	Destinations - Africa and Pacific	3
ATC 182 C	Cultural Tourism	3
or ATC 256 C	Crew Resource Management	
ATC 183 C	Cust Care - Airline Travel	3
or ATC 274 C	Passenger Services and Safety	
ATC 192 C	Airline Reservations - SABRE	3
ATC 270 C	Airline Operations	3
ATC 271 C	Airport Operations	3
<b>Elective Courses - To complete all major course requirements, students must complete 8 elective units from the list below (if not already taken as a Required Course) - (8 units):</b>		<b>8</b>
ATC 112 C	Homeland Security	3
ATC 116 C	Aviation and Transportation Security	3
ATC 118 C	Disaster Preparedness Response	3
ATC 132 C	Private Pilot	4
ATC 182 C	Cultural Tourism	3
ATC 183 C	Cust Care - Airline Travel	3
ATC 196 C	Flight Simulator Private Pilot	2
ATC 256 C	Crew Resource Management	3
ATC 274 C	Passenger Services and Safety	3

ATC 278 C	Public Relations	3
ATC 295 C	Aviation Travel Internship	3
ATC 298 C	Aviation and Travel Seminar	0.5-12
ATC 299 C	Independent Study	0.5-2
<b>Total Units</b>		<b>35</b>

[http://www.curricunet.com/Cypress/reports/program\\_report.cfm?programs\\_id=1371](http://www.curricunet.com/Cypress/reports/program_report.cfm?programs_id=1371)