

# CONFLICT RESOLUTION CERTIFICATE

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**PROGRAM CODE:** 1C17141

The **Conflict Resolution Certificate** offers those entering or working in human services the opportunity to examine and practice a variety of communication skills useful in the resolution of conflict. To earn a certificate, complete the required courses as listed with a grade of C or better. At least 50% of all course work must be completed at Cypress College. This certificate requires a total of 15 units.

Code	Title	Units
<b>Required core courses are listed in suggested sequence: (12 Units)</b>		
HUSR 293 C	Conflict Resolution-Mediation	3
HUSR 275 C	Ethical Issues in Human Services	3
BUS 266 C	Human Relations in Business	3
HUSR 210 C	Introductory Fieldwork	3
<b>Select one course from the elective courses listed below: (3 units)</b>		<b>3</b>
COMM 105 C	Interpersonal Communication	3
HUSR 221 C	Crisis Intervention Referral	3
HUSR 222 C	Group Leadership-Group Process	3
HUSR 224 C	Self-Esteem Strategies	3
HUSR 270 C	Introduction to Victimology	3
HUSR 295 C	Cross-Cultural Criminology	3
PSY 131 C	Cross-Cultural Psychology (formerly PSY 237 C)	3
<b>Total Units</b>		<b>15</b>

- [http://www.curricunet.com/Cypress/reports/program\\_report.cfm?programs\\_id=1426](http://www.curricunet.com/Cypress/reports/program_report.cfm?programs_id=1426)