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# **FUNERAL SERVICE - NOCE** (FSRV)

FSRV 100 60 Hours

### Introduction to Funeral Service Practice

This course is an introduction to the funeral service profession and career opportunities. Topics covered include personal characteristics, professional responsibilities, ethical behavior, funeral service settings, mortuary law, and communication skills. Textbook Required. (Apportionment)

FSRV 110 60 Hours

# **Communication Skills for the Funeral Assistant**

Prerequisite(s): FSRV 100 Introduction to Funeral Service Practice.

This class will prepare the student to provide support to client families in grief, bereavement, and mourning, and communicate effectively with the public. Topics include an exploration of cultural differences in grief and funeralization practices, as well as the diversity of religious beliefs impacting disposition options. Textbook Required. (Apportionment)

FSRV 120 60 Hours

### **Funeral Service Operations**

Prerequisite(s): FSRV 100 Introduction to Funeral Service Practice.

This course introduces students to funeral service practices and procedures in preparation for entry-level positions in the funeral home. These include funeral service assistant, receptionist, mortuary representative, transfer personnel, funeral director assistant, and preneed salesperson. Students review historical funeral service practices, funeral service price lists, and service arrangements. Textbook Required. (Apportionment)

FSRV 125 60 Hours

## Funeral Service Practices and Procedures I

Prerequisite(s): FSRV 100 Introduction to Funeral Service Practice.

This course introduces students to the sociology of funeral service practice. It is designed to develop the necessary skills for arranging religious funeral ceremonies, conducting funeral and memorial services, and assisting in the disposition of human remains including cremation and scattering. Funeral service merchandise options are also covered. Textbook Required. (Apportionment)

FSRV 126 60 Hours

# **Funeral Service Practices and Procedures II**

Prerequisite(s): FSRV 125 Service Practices and Procedures I.

This course provides students with experience related to administrative and managerial funeral directing. Students will explore the necessary skills required to operate within the funeral home, including advertising and public relations, marketing and merchandising, and compliance with applicable laws, rules, and regulations. Textbook Required. (Apportionment)